

# WELCOME TO URBANA

Our City has developed this Quick Reference Guide to assist you in locating telephone numbers that are sometimes difficult to find online or in the telephone book. This alphabetical listing, by subject, is not limited to City of Urbana offices; it includes frequently called County, State and Township facilities as well as many other helpful numbers.

*We hope you find this information helpful, and we welcome you to Urbana.*

Sincerely,  
**Diane Wolfe Marlin**  
Mayor

## HELPFUL LINKS

**Champaign-Urbana Mass Transit District**  
cumtd.com

**Krannert Center for the Performing Arts**  
krannertcenter.com

**Landscape Recycling Center**  
landscaperecyclingcenter.org

**Parkland College**  
parkland.edu

**Urbana Free Library**  
urbanafreelibrary.org

**University of Illinois**  
uiuc.edu

**Urbana Champaign Sanitary District**  
u-csd.com

**Urbana's Market at the Square**  
urbanaininois.us/market

**Urbana Park District**  
urbanaparks.org

**Urbana Public Arts Program**  
urbanaininois.us/arts

**Urbana Public Television**  
urbanapublictelevision.org

**Urbana School District #116**  
usd116.org



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**City of Urbana**  
400 S. Vine Street  
Urbana, Illinois 61801



# City of Urbana

Quick  
Reference  
and  
Resource  
Guide

**City of Urbana**  
400 S. Vine Street  
Urbana, Illinois 61801  
[urbanaininois.us](#)



## Listings A - F

Abandoned/Inoperable Vehicle .....	217-384-0200
Air Pollution (IEPA).....	217-278-5800
Animals	
Barking Dogs, Dogs Running Loose .....	217-333-8911
Dead Animals.....	217-384-0200
Licenses, Rabies Tags .....	217-384-3798
Bicycle Registration Information.....	217-384-0200
Building Inspections .....	217-384-0200
Building Safety.....	217-384-0200
Bus Service	
Mass Transit District.....	217-384-8188
City Clerk, Urbana.....	217-384-0200
Champaign County	
Assessor.....	217-384-3760
Board of Review (Real Estate Taxes).....	217-384-3758
Circuit Clerk.....	217-384-3725
Recorder of Deeds.....	217-384-3774
Regional Planning Commission.....	217-328-3313
Champaign County Chamber of Commerce..	217-359-1791
Chemical Spills .....	217-333-8911
Community Elements .....	217-398-8080
Convention & Visitors Bureau.....	217-351-4133
Champaign County Clerk's Office .....	217-384-3720
Birth & Death Certificates	
Election & Voter Registration	
Marriage Licenses	
<b>Champaign Co. Info. &amp; Referral Hotline..2-1-1</b>	
Cunningham Township	
Assessor.....	217-367-7059
Supervisor .....	217-384-4144
Debris & Junk .....	217-384-2416
Discrimination Complaints .....	217-384-2466
Driver's License Information.....	217-278-3344
Economic Development.....	217-384-0200
Family Service of Champaign County.....	217-352-0099
<b>Fire Department</b>	
<b>Emergency Calls.....9-1-1</b>	
Fire Non-Emergency .....	217-384-0200
Fire Prevention Bureau .....	217-384-0200

## Listings G - R

Garbage Haulers ( <i>Go to <a href="http://urbanaindinois.us/GarbageHaulers">urbanaindinois.us/GarbageHaulers</a></i> )	
<b>Gas Leaks.....9-1-1</b>	
Grants Management.....	217-384-0200
Housing Authority, Champaign County .....	217-378-7100
Housing Loans & Grants (HUD Only) .....	217-384-0200
Human Relations Division .....	217-384-0200
Human Resoures Division .....	217-384-0200
Humane Society Animal Shelter .....	217-344-7297
Jobs, City of Urbana .....	217-384-0200
Landscape Recycling Center.....	217-344-5323
Leaf Pickup and Christmas Tree Collection...	217-384-2302
Legal Division (City Attorney) .....	217-384-0200
Library, Urbana .....	217-367-4057
LIHEAP.....	217-384-1226
Market at the Square (farmers market) .....	217-384-0200
Mayor's Office.....	217-384-2457
METCAD (Non-emergency Number).....	217-333-8911
Nuisance .....	217-384-0200
Park District, Urbana .....	217-367-1544
Parking.....	217-384-0200
Disability Placards	
Malfunctioning Meters	
Permit (Special Parking)	
Rental Spaces	
Tickets	
Passports .....	217-384-0200
Planning.....	217-384-0200
<b>Police Department</b>	
<b>Emergency Calls.....9-1-1</b>	
Non-Emergency.....	217-384-2320
Records.....	217-382-2320
Youth Officer.....	217-384-2320
Post Office (Tatman Ct.), Urbana.....	217-337-6297
Power Outage (Ameren-Illinois Power).....	800-755-7000
Public Arts Program.....	217-384-0200
Public Defender's Office.....	217-384-3714
Public Health District, Champaign-Urbana...	217-352-2961
Public Works Department.....	217-384-2342
Right-of-Way Inspections.....	217-384-2342

## Listings S - W

Salvation Army	
Family Services.....	217-373-7827
Homeless Shelter.....	217-373-7830
School District, Urbana #116.....	217-384-3636
Sewer	
Problems Daytime.....	217-384-2342
Problems Night/Emergency.....	217-384-2320
Snow Removal (City property).....	217-384-2342
State's Attorney.....	217-384-3733
Streets.....	217-384-2342
Intersection Visibility Problems	
Lighting, Residential Neighborhoods	
Repairs, Potholes	
Signs Missing or Needed	
Traffic Signal Malfunctioning	
Social Security Office.....	877-819-2593
Tenant Union	
Students.....	217-333-0112
Others.....	217-352-6220
Traffic	
Traffic Court (Moving Violations).....	217-384-3717
Traffic Safety Concerns.....	217-384-2342
Traffic Signal Malfunctioning.....	217-384-2342
Train Station (AMTRAK)	
Reservations.....	800-872-7245
Passenger Station.....	217-352-5905
Trees, Shrubs on City Property.....	217-384-2342
U-Cycle Information.....	217-384-2302
Urbana Public Television (UPTV).....	217-384-0200
Utilities	
Ameren-Illinois Power.....	800-755-5000
Sewer Bills.....	217-367-3409
Urbana & Champaign Sanitary Dist...217-367-3409	
Utility Locations (J.U.L.I.E.).....	8-1-1
Water Hookup (Il. American Water)...217-352-7001	
Water Leaks and Main Breaks.....	217-352-7001
Water Pollution.....	217-384-0200
Weeds and Tall Grass	
Private Property.....	217-384-0200
City-Owned Property.....	217-384-0200

