

Community Stakeholder Learning Session Questionnaire

1. Have you ever had personal interactions with the Urbana Police Department (UPD)?

Yes

No

2. How would you rate your experience with the UPD?

Scale

0 (Not good)

1

2

3

4 (Very Good)

3. If you have had personal interactions with the UPD, did you feel the encounter was respectful?

Scale

0 (Not at all)

1

2

3

4 (Completely)

4. If you have had personal interactions with the UPD, during the encounter, did the officer explain the reason for the interaction?

Scale

0 (Not at all)

1

2

3

4 (Completely)

5. Have you ever filed a complaint against the UPD?

Yes

No

6. If you have filed a complaint, how satisfied were you with the complaint process?

Scale

0 (Not at all)

1

2

3

4 (Completely)

7. Have you ever observed a UPD officer use force on an individual?

Yes

No



8. How often have you observed officers use force on individuals?

Scale	Never <input type="checkbox"/>	Seldom <input type="checkbox"/>	More than 3 times <input type="checkbox"/>	More than 5 times <input type="checkbox"/>	Over 6 times <input type="checkbox"/>
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9. During your observations, how would you rate the UPD officers' intensity of force?

Scale	Appropriate <input type="checkbox"/>	Zealous <input type="checkbox"/>	Too much <input type="checkbox"/>	Excessive <input type="checkbox"/>
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10. Under what circumstances would it be appropriate for officers to use additional restraints on a person resisting arrest?

11. Transparency has been raised as a concern regarding the UPD. How would you like to receive information from UPD? What type of information would you like to receive?



12. How would you recommend UPD increase transparency after an incident has occurred? For what types of incidents should this occur?

13. Under what circumstances do you believe officers should use force?

14. What do you think would help the community feel officers are being held accountable when force is used?



15. What types of programs would you like the City of Urbana to create to address police community concerns?

16. What could the UPD do to build or rebuild trust with the community?