



Department of Public Works • 706 South Glover Avenue • Urbana IL 61802 • (217) 384-2377 • www.urbanaininois.us

Property Owner Name	Property Address: xxx
Billing Address	ERU's : xxxx.x
Urbana, IL 618##	Monthly Fee: \$ xx.xx

Re: New Stormwater Utility Fee Begins in September/October 2013

What is a Stormwater Utility Fee?

The City of Urbana is responsible for managing stormwater within the corporate limits of the City. This includes operating and maintaining the City's stormwater infrastructure, investigating private flooding problems and improving stormwater quality within the community. In order to provide these services the City of Urbana has created a new Stormwater Utility Fee that all Urbana property owners will pay to fund these services.

Between September and October 2013, you will receive your first stormwater utility bill, which will appear as a new charge on your Urbana Champaign Sanitary District (UCSD) sanitary sewer bill.

Understanding Your Bill

Stormwater utility fees are based on the amount of impervious area on your property, which includes surfaces such as rooftops, driveways, patios, sidewalks or any other hard surfaces that do not allow stormwater to infiltrate into the ground.

For single family and duplex residential property owners, a flat fee of \$4.94 per month is charged for each property.

For all other properties, the billing amount is \$4.94 per month for every 3,100 square feet, 1 Equivalent Residential Unit (ERU), of impervious surface area on your property. This includes commercial, industrial or any other property that is not a single family or duplex residential property.

An ERU represents the average level of impervious area found on single family residential and duplex properties in the City of Urbana. This average, 3,100 square feet, was determined by measuring the impervious surfaces on 120 single family residential and duplex properties and dividing that number by 120. The ERU in turn is used as a billing unit for properties other than

single family residential and duplexes. The imperviousness on these properties is measured and divided by 3,100 square feet to determine the number of billing units, or ERUs, on the property. The minimum stormwater utility fee to be charged to any property in Urbana is one half of an ERU.

Incentives and Credits

As part of the stormwater utility program, incentive payments or credits are available to help property owners reduce their stormwater utility bills. Credits are not available to single family and duplex residential property owners. In order to qualify for incentive payments or credits, property owners must install qualifying stormwater management features on their property that help reduce stormwater runoff or improve stormwater quality. Property owners have many options to choose from including rain barrels, rain gardens, permeable pavement and other stormwater absorbing features. The stormwater management features must meet certain requirements for reducing the amount of stormwater and/or improving stormwater quality.

For more information about incentives and credits please visit <http://urbanaininois.us/Stormwater2013>.

Workshops

The City will conduct three workshops at the following dates and times on the stormwater utility program including a discussion about incentives and credits.

Thursday	September 19	10:00 a.m. to 11:00 a.m.
Tuesday	October 1	6:00 p.m. to 7:00 p.m.
Thursday	October 10	10:30 a.m. to 11:30 a.m.

All workshops will be held at the Urbana Civic Center, 108 West Water Street, Urbana, Illinois.

Customer Service

If you have any questions about the stormwater utility fee, please visit the City's Frequently Asked Questions (FAQ) guide available online at <http://urbanaininois.us/Stormwater2013>. If you have additional questions about the stormwater utility fee or wish to obtain a printed copy of the FAQ guide, please call the City's stormwater utility fee assistance line at (217) 819-3210 or send an email to swuf@urbanaininois.us and a City representative will assist you.